Arkansas State Report

Based on Hotline contacts documented January–June 2015

In the first half of 2015, the National Domestic Violence Hotline documented **452 contacts** from Arkansas. The state ranks 36 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

### Caller Type

- **Victim/Survivor – IPV**: 60.8%
- **Family/Friend – IPV**: 15.3%
- **Family/Friend – Non-IPV**: 2.5%
- **Service Provider**: 2.9%
- **Abusive Partner**: 2.3%
- **Other**: 12.6%

### Victim Age

- **Under 18**: 4.2%
- **18-24**: 20.8%
- **25-35**: 35.4%
- **36-45**: 18.8%
- **46-54**: 14.6%
- **55+**: 6.3%

### Caller Ethnicity

- **White/Caucasian**: 64%
- **Black/African American**: 24%
- **Hispanic**: 7%
- **Other**: 5%

### Top 10 Cities in Contact Volume

1. Little Rock: 20%
2. Fayetteville: 5%
3. Fort Smith: 4%
4. Bentonville: 3%
5. Jonesboro: 3%
6. Pine Bluff: 3%
7. Springdale: 3%
8. Jacksonville: 3%
9. Rogers: 2%
10. El Dorado: 2%

**Total**: 48%

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The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.
What are victims experiencing?

95%
Emotional/Verbal Abuse
degradation, threats, insults, humiliation, isolation, etc.

73%
Physical Abuse
hitting, biting, choking, etc.

9%
Sexual Abuse
rape, exploitation, coercion, etc.

8%
Economic/Financial Abuse
control finances, ruin credit, etc.

1%
Digital Abuse
steal passwords, constant texts, etc.

Most Commonly Disclosed Special Factors in Victims' Experiences

Those disclosing legal issues:
- Custody/Visitation: 31 (28%)
- Divorce: 21 (19%)
- Citizenship/Documentation: 2 (2%)
- Interstate Custody: 6 (5%)
- Other: 57 (52%)
- Protective Orders: 37 (34%)

Commonly Requested Hotline Services:
- Legal Representation: 37 (8%)
- DV Nonresidential Services: 53 (12%)
- DV Support Groups: 75 (17%)
- Individual Professional Counseling: 92 (20%)
- Legal Advocacy: 84 (19%)
- Domestic Violence Shelter: 112 (25%)

Top Resource Referrals
- Womenslaw.org
- Arkansas Coalition Against Domestic Violence
- 211 - United Way
- Crime Victims Compensation and Statewide Victim Services
- National Suicide Prevention Lifeline

Referrals to Service Providers: 496
Offers to Direct Connect: 230
Referrals to Other Resources: 114

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