In the first half of 2015, the National Domestic Violence Hotline documented **682 contacts** from Connecticut. The state ranks 28 in terms of Hotline contact volume. The Hotline provides Crisis Intervention, Safety Planning, Referrals and DV Education for these contacts.

**Top 10 Cities in Contact Volume**
1. Hartford 9%
2. New Haven 8%
3. Waterbury 6%
4. Bridgeport 5%
5. Stamford 5%
6. New Britain 3%
7. Norwalk 3%
8. Danbury 3%
9. Stafford 3%
10. Bristol 2%
Total: 47%

**Caller Type Definitions:**
- Victim/Survivor: IPV (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
- Friend/Family: IPV (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV
- Victim/Survivor: Non-IPV – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.
- Friend/Family: Non-IPV – a friend or family member of a victim of any other type of abuse, such as child or elder abuse
- Service Provider – a caller from any agency, including other domestic violence agencies, which provides social services
- Abusive Partner – a caller who identifies as abusive or who an Advocate believes to be an abusive partner
- Other – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this might include callers like law enforcement or medical professionals
What are victims experiencing?

94%
Emotional/Verbal Abuse
degradation, threats, insults, humiliation, isolation, etc.

66%
Physical Abuse
hitting, biting, choking, etc.

5%
Sexual Abuse
rape, exploitation, coercion, etc.

8%
Economic/Financial Abuse
control finances, ruin credit, etc.

2%
Digital Abuse
steal passwords, constant texts, etc.

Most Commonly Disclosed Special Factors in Victims’ Experiences

<table>
<thead>
<tr>
<th>Factor</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Custody/Visitation</td>
<td>36</td>
<td>21%</td>
</tr>
<tr>
<td>Divorce</td>
<td>36</td>
<td>21%</td>
</tr>
<tr>
<td>Citizenship/Documentation</td>
<td>13</td>
<td>8%</td>
</tr>
<tr>
<td>Interstate Custody</td>
<td>3</td>
<td>2%</td>
</tr>
<tr>
<td>Other</td>
<td>56</td>
<td>33%</td>
</tr>
<tr>
<td>Protective Orders</td>
<td>69</td>
<td>40%</td>
</tr>
</tbody>
</table>

Those disclosing legal issues:

Commonly Requested Hotline Services:

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Legal Representation</td>
<td>52</td>
<td>8%</td>
</tr>
<tr>
<td>DV Nonresidential Services</td>
<td>106</td>
<td>15%</td>
</tr>
<tr>
<td>DV Support Groups</td>
<td>116</td>
<td>17%</td>
</tr>
<tr>
<td>Individual Professional Counseling</td>
<td>132</td>
<td>19%</td>
</tr>
<tr>
<td>Legal Advocacy</td>
<td>132</td>
<td>19%</td>
</tr>
<tr>
<td>Domestic Violence Shelter</td>
<td>187</td>
<td>27%</td>
</tr>
</tbody>
</table>

Top Resource Referrals

Connecticut Statewide Bed Line
Womenslaw.org
211 - United Way
Crime Victim Compensation and Statewide Victim Services
Connecticut Coalition Against Domestic Violence

Referrals to Service Providers
659

Offers to Direct Connect
378

Referrals to Other Resources
167

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