



National Resource Center on Domestic Violence

EFFECT OF THE HOLIDAYS ON CALLS TO THE NATIONAL DOMESTIC VIOLENCE HOTLINE

Comparing Average Call Volume to Holiday Volume (2005-2014)

These statistics represent the experience of the National Domestic Violence Hotline (NDVH) only. Representatives of state and local programs, along with representatives of law enforcement and medical staff, may have different seasonal experiences with victims and survivors of domestic violence.

Table A: Average Calls vs. Thanksgiving Holidays—Number of Calls to the NDVH, 2005-2014

	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
<i>Average Week</i>	2863	3724	3829	4090	4189	5257	5110	5075	4725	5271
Thanksgiving Week	2312	3151	3285	3487	3546	4741	4080	4060	4214	4483
The Week After	2752	3596	3759	3831	4102	5432	5244	5207	4769	5257
<i>Average Day</i>	409	532	547	584	598	751	730	725	675	753
Thanksgiving Day	166	239	290	332	341	376	344	340	438	460

Table B: Average Calls vs. Christmas and New Year's Holidays—Number of Calls to NDVH, 2004-2014

	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014
<i>Average 17 day period</i>	7362	9846	9846	10512	10764	13518	13140	13050	12150	12801
Dec 15 to Jan 1	5625	7403	8540	10094	8367	12259	9958	9788	10991	12565
<i>Average 13 day period</i>	5726	7658	7658	8176	8372	10514	10220	10150	9450	9789
Jan 2 to Jan 15	5956	7563	8415	9413	7511	10702	9161	9001	9644	11136
<i>Average Day</i>	409	547	547	584	598	751	730	725	675	753
Christmas Eve	184	234	370	452	304	470	420	421	503	584
Christmas Day	160	208	270	394	258	374	359	355	381	421
New Years Eve	243	283	523	669	422	569	398	395	546	579
New Years Day	236	342	428	508	341	604	429	499	570	591